Hertfordshire Family Centre Service

Spring 2023

Dear Parent/Carer,

Reception Online Health Questionnaire – The Lancaster Model (TLM)
To be completed between 21st March 2023 until 1st May 2023

Now that your child has started school, I would like to welcome you to the Public Health Nursing 5-19 Service (School Nursing) which is here to support you and your child

To assist us in giving the correct support that you and your child need, we would like you to complete an online health questionnaire for your child known as The Lancaster Model. This enables us to respond to any identified health needs of your child.

The online health questionnaire asks about several aspects of your child's life that can impact on their health such as lifestyle and behaviour. We may then contact you to discuss your concerns and offer support and advice in areas you identify.

If you have any concerns about your child's vision and hearing, please be reassured that your child will have their vision and hearing tested in school routinely by our public health school nursing team. You will be informed of the results by letter.

The questionnaire is confidential between you and the school nurse team. There is further information on our website about the services we offer:

https://www.hct.nhs.uk/our-services/school-nursing

And a short animation here that explains our service

All personal information collected from this questionnaire will be treated as confidential and held securely to meet with data protection requirements. Anonymous information may be shared, (for example information about lifestyle choices and behaviour) with other agencies to improve services, Information regarding how this data is stored by Hertfordshire Community NHS trust can be found here:

https://www.hct.nhs.uk/about-us/data-protection-and-your-information/

The questionnaire can be completed from 21st March 2023 until 1st May 2023 after which time the questionnaire portal will be closed. We would encourage you to complete this as soon as possible so we can offer any additional support that your child may require.

To access the online questionnaire please follow the link below:

NEW LINK https://hertfordshire.hapi-system.com/school-entry

PASSWORD Pencil22

If you would like to know more about the online questionnaires, please see The Lancaster Website.

Yours faithfully

Team Leader for Public Health Nursing – School Nursing in

For general health advice for you and your child please see our website:

www.healthforkids.co.uk

Twitter: **@HCTNHS** | Instagram: **hct_schoolnursing**